



GUJARAT GAS

## QUALITY POLICY

Gujarat Gas Limited is India's largest City Gas Distribution company engaged in distribution of Piped Natural Gas (PNG) to Domestic, Commercial, Industrial segments and Compressed Natural Gas (CNG) to automobile segment.

### Gujarat Gas Limited is committed to

- Provide safe and uninterrupted supply of Natural Gas as a preferred energy solution
- Provide cost effective high quality services within specified time frame to its valued customers
- Undertake necessary efforts to reach out to every possible Natural Gas user in its area of operations
- Expand its operations in new geographical areas across country

### This is achieved by

- Ensuring long term & short term contracts for supply of piped natural gas and also sourcing of alternate gas supply arrangements such as liquefied natural gas, biogas, etc.
- Establishing CGD network and CNG/LCNG retail outlets cost effectively and within time frame in all geographical areas
- Ensuring the availability of required resources
- Optimum maintenance and uptime of assets
- Minimising gas emission and loss
- Ensuring proper process control
- Establishing & implementing an effective system by catching business opportunities at right time and managing the risks and changes effectively
- Enhancing competency of people by way of identified training programs
- Compliance to applicable legal, statutory and regulatory requirements
- Understanding and monitoring needs & expectations of stakeholders
- Updating of this policy in line with contextual changes and continual improvement of Quality Management System

This policy shall be widely communicated to employees and stakeholders

**Sanjeev Kumar, IAS**  
Managing Director

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