

Open e-Tender ID- 189209

SECTION IIII : SCHEDULE OF RATES

IT FACILITY MANAGEMENT SERVICES – END USER SUPPORT (FMS-EUS)

Sr. No.	Material Description	Quantity	UoM	Basic Unit Rate (Rs.)	Total Basic Amount (Rs.)	GST (In Percentage)	HSN/SAC
1	END,USER,COMPUTING						
	1st Year	12	Month				
	2nd Year	12	Month				
	3rd Year	12	Month				
2	SERVICES,ANTIVIRUS						
	1st Year	12	Month				
	2nd Year	12	Month				
	3rd Year	12	Month				
3	IT, ASSETS, MANAGEMENT, SERVICE Registration, Documentation, Periodic Verification, Updation and Disposal process for all IT Assets on Daily, Monthly, Annual basis as required						
	1st Year	12	Month				
	2nd Year	12	Month				
	3rd Year	12	Month				
4	ENDPOINT,ENCRYPTION - Laptop Data Encryption Service : Vendor will operate the GGL Software encryption solution and fulfill SLA compliance as per GGL SoW						
	1st Year	12	Month				
	2nd Year	12	Month				
	3rd Year	12	Month				
5	BMC, ITSM, PLATFORM, MANAGEMENT - IT Service Platform Management Service : Vendor will operate the GGL ITSM Request and Incident Management solution where users can access the software and raise tickets and request for various IT & ERP services and fulfill SLA compliance as per GGL SoW.						
	1st Year	12	Month				
	2nd Year	12	Month				
	3rd Year	12	Month				
6	ENDPOINT,SERVER,PATCH,MANAGEMENT - IT Endpoint Patch Management Service : Vendor will operate the GGL Patch updation solution for various IT & ERP equipments i.e. PC's and Servers and fulfill SLA compliance as per GGL SoW						
	1st Year	12	Month				
	2nd Year	12	Month				
	3rd Year	12	Month				
	Total Amount (in Rs.)						