

SCHEDULE OF RATES FOR IT FACILITY MANAGEMENT SERVICES – END USER SUPPORT ACROSS GGL LOCATIONS											
											e-Tender ID: 480633
Sr. No.	Service Code	Material Description	Quantity	UoM	Unit Rate (Rs.)	Total Basic Value	GST (In Percentage)	GST (In Rs)	Unit Rate with GST (Rs.)	Total Amount (Rs.)	HSN/SAC
A- IT Facility Management Services-EUS- FIRST Year											
1	500521	END,USER,COMPUTING	12	Month	-	-	-	-	-	-	
2	500535	SERVICES,ANTIVIRUS	12	Month	-	-	-	-	-	-	
3	501068	IT,ASSETS,MANAGEMENT,SERVICE- Registration, Documentation, Periodic Verification, Updation and Disposal process for all IT Assets on Daily, Monthly, Annual basis as required	12	Month	-	-	-	-	-	-	
4	501742	ENDPOINT,ENCRYPTION- Laptop Data Encryption Service : Vendor will operate the GGL Software encryption solution and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
5	501743	BMC,ITSM,PLATFORM,MANAGEMENT - IT Service Platform Management Service : Vendor will operate the GGL ITSM Request and Incident Management solution where users can access the software and raise tickets and request for various IT & ERP services and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
6	501744	ENDPOINT,SERVER,PATCH,MANAGEMENT - IT Endpoint Patch Management Service : Vendor will operate the GGL Patch updation solution for various IT & ERP equipments i.e. PC's and Servers and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
B- IT Facility Management Services-EUS- SECOND year											
8	500521	END,USER,COMPUTING	12	Month	-	-	-	-	-	-	
9	500535	SERVICES,ANTIVIRUS	12	Month	-	-	-	-	-	-	
10	501068	IT,ASSETS,MANAGEMENT,SERVICE- Registration, Documentation, Periodic Verification, Updation and Disposal process for all IT Assets on Daily, Monthly, Annual basis as required	12	Month	-	-	-	-	-	-	
11	501742	ENDPOINT,ENCRYPTION- Laptop Data Encryption Service : Vendor will operate the GGL Software encryption solution and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
12	501743	BMC,ITSM,PLATFORM,MANAGEMENT - IT Service Platform Management Service : Vendor will operate the GGL ITSM Request and Incident Management solution where users can access the software and raise tickets and request for various IT & ERP services and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
13	501744	ENDPOINT,SERVER,PATCH,MANAGEMENT - IT Endpoint Patch Management Service : Vendor will operate the GGL Patch updation solution for various IT & ERP equipments i.e. PC's and Servers and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
C- IT Facility Management Services-EUS-THIRD Year											
15	500521	END,USER,COMPUTING	12	Month	-	-	-	-	-	-	
16	500535	SERVICES,ANTIVIRUS	12	Month	-	-	-	-	-	-	
17	501068	IT,ASSETS,MANAGEMENT,SERVICE- Registration, Documentation, Periodic Verification, Updation and Disposal process for all IT Assets on Daily, Monthly, Annual basis as required	12	Month	-	-	-	-	-	-	
18	501742	ENDPOINT,ENCRYPTION- Laptop Data Encryption Service : Vendor will operate the GGL Software encryption solution and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
19	501743	BMC,ITSM,PLATFORM,MANAGEMENT - IT Service Platform Management Service : Vendor will operate the GGL ITSM Request and Incident Management solution where users can access the software and raise tickets and request for various IT & ERP services and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
20	501744	ENDPOINT,SERVER,PATCH,MANAGEMENT - IT Endpoint Patch Management Service : Vendor will operate the GGL Patch updation solution for various IT & ERP equipments i.e. PC's and Servers and fulfill SLA compliance as per GGL SoW	12	Month	-	-	-	-	-	-	
TOTAL Amount (in Rs.)						-	-	-	-	-	